



Provider communication
General information and system updates

August 8, 2023

Billing Requirement Change for IC, 77, and 05 Provider Type Updates

Applicable to: Mercy Care Complete Care, Mercy Care DD, Mercy Care ACC-RBHA, Mercy Care Long Term Care and Mercy Care DCS CHP

Effective for dates of service on or after 3/1/22, AHCCCS changed their billing requirements regarding IC, 77 and 05 Provider Types.

In order to retain information related to the actual professional practitioner (provider) participating in/performing services associated with clinic visits reported with the IC, 77 or 05 provider type as the service/rendering provider, that professional practitioner (provider) participating in/performing services must also be reported on all claims. Please review the following for additional detail:

CMS Form 1500 (Paper/Web Claim): Field 19 - Additional Claim Information

AHCCCS Fee For Service Manual: Exhibit 10-1 Participating Provider Information - Provider Types IC, 77 and 05. Examples on how to bill are included.

We originally placed soft edits on these claims to give providers time to acclimate to this. As of July 1, 2023, we implemented hard edits for this information and any claims not billed correctly will be denied. Since the implementation of these edits, the vast majority of claims were billed correctly by most providers. Mercy Care has done focused education to providers who were not billing correctly, however, we wanted to alert our provider network that hard edits are now in place and claims denied for this issue from now on.

Please don't hesitate to contact your **Mercy Care Network Management Representative** with any questions or comments. You can find this **Notice** and all other provider notices on our Mercy Care website.

Thanks for all you do!

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