



Provider communication

General information and system updates

November 6, 2023

Mercy Care Health Assistant through Healthmine

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care Advantage

Mercy Care is excited to offer a new program through Healthmine called [Mercy Care Health Assistant](#) for our members. We are attaching a [flyer](#) that provides detailed information that you can use to discuss the application and its uses with members.

Healthmine is a leading technology-enabled quality improvement solution focused on empowering Mercy Care and Mercy Care Advantage members to take the right actions to improve their health outcomes. The purpose is to inform members about registering for Healthmine and managing their health actions in the portal.

Mercy Care encourages you to work with our members so that they may be able to take advantage of this valuable program that could help to benefit their health outcomes.

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for your attention to this important matter.

[Sign up for our email list](#)

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