



Mercy Care Provider Webinars

General information and system updates

June 8, 2023

Provider Webinars | 2023 HEDIS Webinars

Applies to: Mercy Care Complete Care, Mercy Care DCS CHP, Mercy Care Long Term Care, Mercy Care ACC-RBHA, Mercy Care DDD, and Mercy Care Advantage

Mercy Care's Network Management and Quality Management Teams are bringing extended webinars on HEDIS topics for 2023.

Register today! It's easy. Just click on the button below the session you want to attend. After you register, you'll get an email with a link to join the session.

If you miss a webinar, you can find the presentation slides on our website under **Provider Training and Education**. Just click on the [**Network Management Webinars**] dropdown menu.

July Webinar

Gaps in Care

- Define the HEDIS Gaps in Care Report and provide examples of care gaps
- Providers and members included in your report
- Tips for addressing and closing gaps in care
- Accessing the HEDIS Gaps in Care Report through Availity platform

Year Round Medical Record Review: Measurement Year 2023

- Define YRMRR & Measurement Period
- Documentation guidelines and medical record data needed for each measure
- Providers role and how we can support you
- Access to information and records

This session will include live Q&A.

Tuesday, July 11, 2023

10:00 - 11:00am

Register

August Webinar

Colorectal Cancer Screening (COL): How Mercy Care works with you to increase screening compliance

This webinar will provide a review of the HEDIS COL measure along with:

- Appropriate types of screening for compliance
- Tips and ways to meet compliance (reports vs medical record documentation)
- Mercy Care support and efforts to increase compliance

Caring for the Member with Diabetes

This webinar will provide:

- A detailed description of the five Diabetes HEDIS measures
- Including the specifications, requirements and exclusions
- And a review of The Diabetes Management Report and ideas to utilize this resource to address gaps in care

This session will include live Q&A.

Tuesday, August 8, 2023

10:00am - 11:00am

[Register](#)

September Webinar

Flu - How Mercy Care works with you to increase vaccine compliance

- Review of Flu HEDIS measure
- Annual outreaches for providers and members
- Ideas to increase rates using available resources
- Statistics, coverage, and access information

Transitions of Care (TRC): A Vulnerable Point in Care

Applies to: [Mercy Care Advantage](#)

- An overview of the HEDIS measure TRC
- Timeframes in play for each component (4)
- What outpatient documents help capture a safe Transition of Care
- Helpful tips, applicable codes, and available resources

This session will include live Q&A.

Tuesday, September 12, 2023

10:00am - 11:00am

[Register](#)

November Webinar

Annual HEDIS Audit: What it is and what is required from Providers

This webinar will provide an overview of:

- Definition and timeline of HEDIS MY2023 Audit
- What is required from the provider
- How to submit the required charts to Mercy Care
- Measures that will be included

Annual Wellness Visit (AWV)

Applies to: Mercy Care Advantage

This webinar will provide an overview of:

- Who is eligible for Annual Wellness Visits
- Annual Wellness Visit types and their components
- What Mercy Care Advantage is doing to help members and providers with AWVs

This session will include live Q&A.

Tuesday, November 14, 2023
10:00am - 11:00am

[Register](#)

If you have questions, you can email the Mercy Care Network Management Department at MercyCareNetworkManagement@MercyCareAZ.org.

As always, thank you for all you do.

[Sign up for our email list](#)

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