



Provider communication

General information and system updates

March 4, 2023

Mercy Care Gap Closure Reference Guide

Applicable to: Mercy Care Complete Care, Mercy Care DD, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DCS CHP, and Mercy Care Advantage

Mercy Care recently posted its' Mercy Care Gap Closure Reference Guide for your review.

This document replaces the old Mercy Care Provider Outreach Manual: Select HEDIS, CMS Core and CMS Star Measures. This documents comes with a new name, in a new format, and has a more narrowed focus on the following areas to help close Gaps in Care:

- What is the Measure?
- How to Close the Gap?
- Measure specific information on Codes and Medications

The [Mercy Care Gap Closure Reference Guide](#) document can be found on the Mercy Care website under Provider Outreach Manuals; there is also a link to the guide under [HEDIS education](#). Please click on the links to access.

Please don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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