

**MCA REVISION SUMMARY PROVIDER MANUAL**  
**JANUARY 2025**

**Language updates throughout for clarification. Updated hyperlinks.**

**Chapter 1**

- **Section 1.3 – MCA Overview** – minor language updates
- **Section 1.4 – MCA Policies and Procedures** – added “are” between updates and made in last sentence.
- **Section 1.5 – Eligibility** – minor language updates and additional language added regarding losing AHCCCS Medicaid eligibility.

**Chapter 2**

- **All sections** – minor language and formatting updates.
- **Section 2.2 – Community Resources Contact Information** – updated contact information for Community Information and Referral.

**Chapter 3**

- **No major changes**

**Chapter 4**

- **Section 4.5 – Covering Physicians** – in the first paragraph changed Provider Relations to Network Management.
- **Section 4.15 – Primary Care Physicians (PCPs)** – added 3<sup>rd</sup> bullet about PCP assisting in MCA Model of Care requirements.
- **Section 4.18 – Direct-Access Immunization** – minor language updates.
- **Section 4.25 – Medical Record Audits** – added “potential fraud waste, and abuse investigations”.
- **Section 4.36 – Plan Changes** – updated language added regarding two new SEPs available January 1, 2025.
- **Section 4.47 – Financial Liability for Payment for Services** – added link to MLN document about cost sharing for dually eligible members.

**Chapter 5**

- **No major changes.**

**Chapter 6**

- **Section 6.0 – Behavioral Health Overview** – minor language update in first section and removed the statement “First ten visits are covered without Prior Authorization for contracted providers” under the 3<sup>rd</sup> bullet.

**Chapter 7**

- **No changes**

**Chapter 8**

- **Section 8.3 – HIV/AIDS** – added 3<sup>rd</sup> paragraph to this section regarding PrEP.

- **Section 8.9 – Diabetes** – adding section regarding Diabetes self-management training (DSMT) and Diabetes Prevention Program.

## **Chapter 9**

- **No major changes**

## **Chapter 10**

- **Section 10.2 – Notification of Formulary Updates** – removed language on Parsabiv.

## **Chapter 11**

- **No major changes**

## **Chapter 12**

- **No major changes**

## **Chapter 13**

- **Section 13.0 – Billing Encounters and Claims Overview** – added a paragraph noting submission of encounter data for MCA supplemental benefits.

## **Chapter 14**

- **No major changes**

## **Chapter 15**

- **No major changes**

## **Chapter 16**

- **Section 16.7 – Potential Civil and Criminal Penalties** – updated language on False Claims Act penalties and included a link for more information.
- **Section 16.12 – Reporting Potential Fraud, Waste and Abuse** – added “MCA” to the heading and moved language around.